

# City of Lakes LEG Evaluation Workshop

## Learner Evaluations: What did we find?

Presented by: Dr. James Goertzen

June

7

**CFIEW-01704-A**

Thursday, June 7, 2018

Time: 7:00 p.m. - 10:00 p.m.

### HOW TO ATTEND

Face to Face: Alexandria's Restaurant  
211 Shaughnessy Street  
Sudbury, ON

### REGISTRATION:

Katherine Richardson - [krichardson@hsnsudbury.ca](mailto:krichardson@hsnsudbury.ca)

### PROGRAM AGENDA

#### 7:00 - Appetizers

#### 7:15 p.m. - Learner evaluations: What did we find?

During this session, participants will review anonymized faculty and program evaluations that NOSM learners have completed for their medical educational experiences with members of the City of Lakes LEG. Discussion of the learner feedback will provide opportunities for preceptors to reflect on their teaching and explore possible improvements to City of Lakes LEG educational activities.

#### LEARNING OBJECTIVES

By the end of this session participants will:

- Discuss common themes emerging from learner evaluations.
- Identify areas of possible improvements to preceptor and LEG teaching activities.

#### 8:45 p.m. - Thanks for the feedback? The challenges of receiving feedback!

Although feedback improves performance, preceptors and learners often struggle with receiving feedback due to the strong emotional responses generated by the process. The skills needed to receive feedback are distinct and learnable. Participants will explore strategies for optimizing the feedback dialogue.

#### LEARNING OBJECTIVES

By the end of this session participants will:

- Describe the process of receiving feedback and identify common emotional triggers.
- Identify strategies which optimize receiving and giving feedback.

#### 9:45 p.m. - Evaluations/ Future faculty development initiatives

Participants will discuss available faculty development opportunities and explore strategies to enhance their medical educational skills as busy clinicians and teachers.

#### LEARNING OBJECTIVES

By the end of this session participants will:

- Clarify additional City of Lakes LEG faculty development initiatives.

#### 10:00 p.m. - Wrap-up

### PRESENTER

**James Goertzen MD, MCISc, CCFP, FCFP**, is Professor of Family Medicine and Assistant Dean of CEPD at Northern Ontario School of Medicine. He has directed rural postgraduate family medicine programs in Manitoba and Northwestern Ontario. His educational training includes a Family Medicine Residency, Master of Clinical Science in Family Medicine.

Dr. Goertzen received the 2013 Ian McWhinney Family Medicine Education Award as an outstanding family medicine teacher who has made innovative contributions in Canada. He was also awarded the 2016 Association of Faculties of Medicine of Canada Award for Outstanding Contributions to Faculty Development in Canada. Dr. Goertzen is a recipient of a 2017 AMS Phoenix Fellowship for his work on *Developing Northern Ontario Compassionate Physician Leaders*.

This Group Learning program meets the certification criteria of the College of Family Physicians of Canada and has been certified by the Continuing Education and Professional Development Office at the Northern Ontario School of Medicine for up to 5.0 Mainpro+ credits.

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This event is an Accredited Group Learning Activity (Section 3) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by the Continuing Education and Professional Development Office at the Northern Ontario School of Medicine. You may claim a maximum of 2.5 hours (credits are automatically calculated).



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